

NO: 23-09-98

SUBJECT: Tailgate Rattle/Knock

DATE: Mar. 13, 1998

SYMPTOM/CONDITION:

A rattling or knocking noise may be present when driving over rough roads. The noise is a solid knocking noise, coming from the rear of the vehicle that can be confused with shock absorber noise.

DIAGNOSIS:

Road test the vehicle on a rough road. If the noise described above is present, perform the Repair Procedure.

PARTS REQUIRED:

Qty	Part No.	Description
1	03636720	Wedge
2	06035026	Screw
3	05013054AA	Protective Tape

REPAIR PROCEDURE:

This bulletin involves installing a wedge to the tailgate opening.

1. Inspect the tailgate for fit and alignment with the body. Adjust the tailgate as necessary. Inspect the striker to latch alignment. Make sure that the striker is centered in the latch. Adjust the striker as necessary. Refer to the Labor Operations Manual for adjustment times.
2. Measure 15 mm from the vertical surface of the tailgate opening as shown in [Figure 1](#). Drill a 1/8 inch hole at that location, centered on the seal surface. (See [Figure 1](#))
3. Drill another 1/8 inch hole 55 mm from the vertical surface.
4. Apply a small amount of RTV to the screw holes to prevent corrosion and install the wedge using the screws, p/n 0635026.
5. Install the protective tape on the tailgate as shown. Clean the surface with isopropyl alcohol prior to application of the tape.
6. Remove and discard the center spare tire bumper located on the body, just below the tailgate opening.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No.	Time
23-40-34-90	0.3 Hrs.

FAILURE CODE:

Code	Description
P8	New Part